

The Discovery Questions

To use when a customer does not currently have a fire pit.

1. What is gas type and BTU supply?
 - Liquid Propane or Natural Gas?
 - Is a gas line in place? What is it's size?
 - What is the distance from the meter to the pit?
 - Has a plumber or gas technician confirmed the BTU supply?
2. What are the Inside Dimensions (ID) of the pit? (This determines plate or pan size.)
3. What Plate/Pan, Burner, and Flex Line Kit would correspond to the shape, size and BTU supply?
4. Discuss ignition options:
 - Match Lit
 - Push button
 - Electronic ignition
5. What accessories do you need? Remote? Dial timer?
6. What Media have you chosen?
 - Lava rock, fire glass, log sets
 - Suggest a cover

